

installationId 48 Fort Monmouth

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer I only rent

Bowl Least Prefer I only rent

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Live too far from Mommoth to utilize programs to fullest potential

Overall Comment

installationId 48 Fort Monmouth

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog In home day care/Nanny

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR needs to do a better job advertising when classes are available. I typically do not find about anything that I would like to participate in until it's too late to plan to attend. I need the announcements of upcoming classes at least a MONTH before they start. When the quarterly newsletter comes out, I never see it until during the first month of the quarter it covers. This means the classes my wife and I would like to attend have already started! The only chance of knowing about anything in time is to stumble across an announcement on a bulletin board. The newsletter distribution timing needs adjustment to be useful. It needs to be distributed a month before the start of the quarter it covers.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Monmouth does not offer the same services as other Army installations. Most of the dissatisfied responses are due to the services are just not offered or they charge too much money for a service I have seen for free or at a much lower price (ie equipment usage (ez-up tents etc)). Fort Monmouth is not soldier friendly, they cater to the civilians. The soldiers have to compete with the civilians for all areas of services offered, to include getting child care for the soldiers' children. I was glad to see Fort Monmouth on the BRAC list because they have lost the reason the ARMY installation is here, to support the Soldiers.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The arts and crafts building has been turned into more of a private club. The members pay to belong, but in the pottery and creamics section there was no one to provide instruction. It was really sad. I signed up to take three classes, but each time the class was cancelled. After that, I ceased to even go there. The post has no movie theater. Really the only thing the base has to offer is a library and bowling center. It's a shame. Worst facilities of any post I've ever been assigned to (and I've been in for 29 years).

installationId

48

Fort Monmouth

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Bring back Mulligans! The bar was a great place to go after work in the Spring and Summer.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The library is awesome due to its offerings and the great staff.

The Gym is a great benefit but the weekend hours are too limited. Also, a good portion of the equipment needs repair or is obsolete. A fresh coat or two of bright paint would do wonders to enliven the surroundings. It's a very dull color now and it does not excite you to really get into your workout. The locker rooms require major overhaul and cleaning.

The ITT hours are far too limited as well. They could offer a lot more in the way of show tickets and tours to NY and surrounding areas.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR activities are a critical/integral part of the Army Quality of Life. The lack of a movie theater on Fort Monmouth is an example of the failure of Fort Monmouth to provide some important social functions to soldiers and their families. The Child Development Center and School Age Service facilities and staff at Fort Monmouth are first rate, and should be commended, but they should close at 1800 rather than 1730.

installationId

48

Fort Monmouth

Patron Group

Active Duty

Hear About MWR

Music

Army Talent Shows

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

#31 / On-Post Bowling Pro Shop // hours are not suitable to military work hours, never seen this individual in over 5 years on a Saturday in the office. Purchased two bowling balls, modified one ball and looking at another at an off-post bowling Pro Shop because I can't connect with our "offered" services. Very disappointing.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

- 1) this on-line survey is well designed. easy to use.
- 2) The services offered at Ft Monmouth are well run and focused at the needs of the community. Although I do not use them all, I believe they greatly increase the quality of life of those assigned.
- 3) As a large part of the Ft Monmouth community is made up of DA, DoD and other government agency civilians, I believe that they should be allowed to use these MWR facilities on a non-interference with Soldiers and dependants basis.

installationId 48 Fort Monmouth

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like the BOSS Program more actively notify single Soldiers and Geographical Soldiers instead of the day of the events. I would like to see more Civilian support from Outdoor recreation and more professionalism on their behalf. Tickets and Tours should give more information about events so that Soldiers have an opportunity to get tickets instead of DA Civilians and other people who should not be receiving them in the first place. They should notify each Command, for instance Patterson Army Health Clinic fails to pass along information of available tickets to Veterinary Command. By the time the Command knows about available tickets for Soldiers they are already given out to the Retirees DA Civilians and in bulk to other Commands. I would like to see more Post Interaction with the Resident Units, like an Organization week for units to compete in sporting events to built Intra-post cohesion and also a better awareness of other activities on post. More Post organized Intramural sports, like Flag football tournaments, more basketball tournaments and even Fishing tournaments. Soldiers should not be considered second class on any military installation. There should be personalized trainers available at no cost for Soldiers. There should be lights at the track for Soldiers and family members that want to run at night because their job prevents them from exercising during duty hours. Soldiers should be able to be issued TA-50 regardless of what type of unit they are assigned to. That way Soldiers can continue to maintain their proficiency at basic common tasks. It is only hurting the Soldiers to not continue to train as you fight. There should be Marksmanship competitions and events like Excellence in Competition (EIC) for Soldiers. Soldiers or units should not have to pay fees for services provided for them. Outdoor Recreation should not charge for equipment for unit functions. They should not attempt to charge for using Picnic areas for organized events.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I think the soldier life at Fort Monmouth is horrible, they need more equipment in the gym, better hours on the weekends at the gym, tickets and tours needs to offer more sporting event packages besides the Yankees and nose bleed seats at the nets games. I am glad I am from south jersey or I would have went nuts and asked to be sent to another post this place is so horrible I think. My NCO Support Channel and Chain of Command are both weak that makes it even worse. The PX needs to be open everyday of the week. The Commissary the same thing, I also think the Commissary should have a quick order line for like sandwiches and salads and then walk out right away after you pay rather then having to wait in line so soldiers can get back to work.

installationId

48

Fort Monmouth

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR would be better here at Fort Monmouth if they cater to the uniform personnel too. They only cater to the civilian only here. Some of the MWR facilities charge for things that no other post or base do.

installationId

48

Fort Monmouth

Patron Group

Active Duty

Hear About MWR

Music

Gospel

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId 48 Fort Monmouth

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer Bowling ally pro shop, off post

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It is with great concern as we transition to the RCI program for housing that as an active duty soldier, more of the benefits will erode. From the MWR point of view several things come to mind. The use of swimming pools (outdoor) and the storage lot for trailers and other outdoor related equipment. It has come to light that the current Lot is being closed, due to environmental reasons. Currently if you are on Active duty and reside on post you are not charged for your initial spot, if you need more then one spot then you are charged a small fee. Now a new lot has been built and since the Army is no longer going to be in the housing business, MWR has taken it upon themselves to charge 40.00 for a slot from 1-20 feet in length and 60 dollars for the larger spots per month. The real eye opener in this case is that if you are active duty you pay the same price as a retired person or an authorized Government civilian user. Living on post used to be a privilege and you could not park recreation equipment at your quarters. Now I see MWR gouging the soldier for a minimum of \$480.00 to a maximum of \$720.00 a year. Based on the 40 or so slots available with no maintenance required, MWR will see a profit of at least \$60000.00 a year. Minimum notice (less then 30 days) was provided, as is the case with most actions for deletion of MWR program. I also contribute this to the lack of Command support for the soldiers on this predominately civilian catered installation. The soldier is the last in line at this post, in all aspects.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We believe that MWR should monitor the Child Care Center to ensure the accomplishment of the following:

1. Management needs to maintain a positive image to their own daycare employees in order to foster sincere interaction with partents.
2. Management needs to actively listen to the parents when approached with issues and/or concerns.
3. Installation of a videotape recording capability to view the daily activities of the employees while caring for the children.

Thanks!

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Classical

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Easy listening

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Basically I only use the Gym to change clothes in and go running. I have used both Gibbs Hall and Lanes Hall to eat. I found the food good at both places and I expect to eat there again in the future. As a civilian living about 30 miles away. I do not use the base facilities that much.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see movies offered at the post theatre. I'm sure there are lots of activities for families which I'm not aware of because of my age and family status.

installationId	48	Fort Monmouth
Patron Group	Civilian	
Hear About MWR		
Music		
Golf Most Prefer		
Golf Least Prefer		
Bowl Most Prefer		
Bowl Least Prefer		
Child Care Prog		
ACS Concerns	Work off Post	
Overall Comment		

I work in Moorestown on the LMP project therefore, I am only on Ft Monmouth about once a month.

installationId	48	Fort Monmouth
Patron Group	Civilian	
Hear About MWR		
Music		
Golf Most Prefer		
Golf Least Prefer		
Bowl Most Prefer		
Bowl Least Prefer		
Child Care Prog		
ACS Concerns	Little time avail for use.	
Overall Comment		

The cutback on hours of operation and services has disappointed many. MWR is an instrumental tool in keeping the Army community together.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR always gets the word out through several different medias on post. They have a lot to offer.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I enjoy using the Physical Fitness Center and thee swimming pool, as well as running around the parade field. There are many other MWR activities/facilities that I would like to enjoy as well, such as the Arts & Crafts center, Library, etc., but I just don't seems to get around to it. MWR is doing a great job here at Fort Monmouth. MWR really improves the quality of life here on post.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

School-based child care

ACS Concerns

I live too far away to take advantage of services

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR started raising the cost to use the facilities on Post (picnic areas, Comm Ctr, Outdoor Rec, Marina, golf, food) without improving service or facilities, at a time that it was harder to get on base.
 For lunch people goes to Burger King or off-post. MWR offers no competing alternatives.
 At one time the Marina opened a deli, but the menu, which was limited, was created without surveying the customers.
 Im my opinion, MWR did things its way, without consulting the greater civilian workforce on post and that created some animosity against MWR and its purpose.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Many of the questions in this survey apply to Military personnel. I am a civilian may be I should not receive the survey package? But I try my best to answer all the questions.
 One comment on your survey: this web site works very very slow. It takes close to two(2) hours to finish the survey. I have to jump back & forth between my work & the survey.
 v/r
 Elaine Su
 CCS/A, LRC

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I love the trips that are offered on Post and I hope that continue.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR services are an integral part of any military installation.

installationId 48 Fort Monmouth

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There are not enough eating choices on post for lunch. There are not enough options. I work in the Acquisition Center and Kathy's Catering is the only place within walking distance. But the food quality there is poor, the staff are not very helpful, and the hours are meager at best. We need a food court, like other posts and the mall have, were we could eat on post. Healthy food for a reasonable price.

The Gymnasium and pool are a great asset and I'm very happy to use those regularly, especially since they are free to employees.

The library staff are helpful. I would like to see more audio books available.

The quality of water in the buildings are poor, and we have to bring our own drinking water or pay to join a water club. It would be a great benefit for MWR to provide drinking water. Despite reports that say the water is safe for drinking, NOBODY actually believes that or drinks the water. It would cost less to provide water than pay for all the interns and executives to travel on questionable trips all the time.

Thanks for your attentiveness.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

General sporting goods stores

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Need to publicize activities more.

Need to do new things.

Not sure if I can go to Officer's Club, when I am not a member.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'm a civilian and don't use any of the MWR facilities. I would like to be able to use the PX, Commissary and On Post Gas Station but I believe this is only for military.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

One of the things lacking in many MWR organizations is a focus on the Customer. This includes, but is not limited to, attention-to-detail, FRIENDLINESS (after all, I can spend my time/money off-post), and knowledge about the product/service being offered. Also, when it comes to much of the equipment at Army MWR Centers, they seem to be behind their counterparts in other branches (especially the Navy; see Earle and Lakehurst). I'm not sure I understand the rationale for this (other than the fact the US Navy is better at appropriations). After all, our Warfighters are on the frontlines and not at sea in Air Conditioned spaces (I have been there, done that; special forces excepted, of course). Thank you.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

How about Scuba classes?

installationId 48 Fort Monmouth

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer Shop Around - Look for Discounted High End Items When Available

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR activities: I work in the PEO and rarely have insights as to activities of MWR. The only way to find out what is going on is to access the knowlege center. It was easier when bulletins were in place - I rarely have the time to search the AKO for events.

The Bowling Center: Unfortunately, I had a very bad experience there so I never returned. We were getting lunch and one of the employees cut her hand and continued to serve the Hot Dogs as her blood dripped. Needless to say - we never ate there again.

Leisure Travel: It is so difficult to get information and a good rate from the travel service, that I go outside to book my trips.

Additional Services: I would love to be able to get a fitness expert to assist me in my needs based on my physical and medical needs.

Gibbs Hall/Officer's Club: I am very disappointed that Gibbs Hall is no longer an Officer's Club and is now opened to all on the Fort. This is not a statement of prejudice - I was a member of the O Club for over twenty five years and felt privledged to support the club and the special services it offered to members. So, after spending many thousands of my money and supporting by having my family events, sponsoring outside events and recommending and enlisting new members; it is not defunked. This is outrageous and unfair to all of us who supported the club. Most of your loyal members are extremely upset. Telling us now that a \$100 fee can buy us special privileges is ludicrous. You have ruined and made light of the Army Traditions we held dear. As you have seeh, it has not benefited Ft. Monmouth or MWR and I will always hesitate before I use the club ever again.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

not as if we as employees get a portion of time to make use of this items

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

If I lived closer I may use your services.

installationId	48	Fort Monmouth
Patron Group	Civilian	
Hear About MWR		
Music	Reggae	
Golf Most Prefer		
Golf Least Prefer		
Bowl Most Prefer		
Bowl Least Prefer		
Child Care Prog		
ACS Concerns		
Overall Comment		

For as much as I have used the MWR services, I am extremely satisfied. The staff at the library and tickets and tours are very courteous, pleasant and extremely helpful.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR is a great asset to the morale and support of the Army way of life and the Army Community.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a Civilian Employee, I did not utilize the services provided by MWR as much as I would like, but I prefer not to take up slots that are needed by soldiers or their families. If you have limited participation and wish to expand to Civilian and Contractors use of MWR facilities and Services better advertisement and info flow to invite us to utilize your facilities.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

I don't go to concerts

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a civilian, most of my activity is with Tickets 'n Tours, and then mainly for the ticket prices. I love this service.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Sports authority

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I wish that the services are offered more often during lunchtime hours.

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

more of exercise aerobics offered after working hours, from 5:00 -----
 more tickets for broadway shows, entertainment
 discounted travel ticket to travel other countries for vacation

installationId

48

Fort Monmouth

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

EVEN THOUGH I HAVEN'T USED MUCH RECENTLY, I LIKE TO KNOW THAT THEY ARE THERE.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I don't feel MWR is aware of the needs of the personnel on base, and I do NOT believe this survey is adequate.

It is time consuming & cumbersome.

I believe if an instructor offers to teach a class on post, he should NOT be told there is no interest.

A course announcement should be offered, and let participant attendance speak for itself.

I am not happy at all with the MWR program here on post.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I live in North Jersey and rarely if ever am in Central Jersey. Therefore the services at Monmouth are impractical for me to use - The distance is to great. I do or have used a number of services at Picatinney in Rockaway, NJ which is only about 15 minutes from my home. HOWEVER, based on the instructions and my interpretation I answered as I would regarding the utilization of the Monmouth facilities.

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Better discounted tickets for entertainment shows and tours.

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As I am retired I use the facilities infrequently except for Gibbs Hall Brunches and Golf at Suneagles

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to know if i can bring any guest to golf at the Fort Monmouth golf course. Right now i do most of my golfing at Fort Dix. I usually go with three other people .Is that a problem getting in?

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'm pleased with the variety of programs offered at Fort Monmouth. The physical fitness center is a little outdated and the tennis courts are like an orphan child as far as their maintenance is concerned but, given the number of actual soldiers on post, they are more than we deserve. The summer swimming pools are excellent and the picnic facilities are more than adequate. On the whole, the ACS programs offer the full range of services and are excellently supported and presented. The folks in MWR deserve every good word they receive.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would be interested in knowing of Group Tours involving International Travel e.g. Europe, Asia, Middle East, etc...

installationId	48	Fort Monmouth
Patron Group	Retired	
Hear About MWR		
Music		
Golf Most Prefer		
Golf Least Prefer		
Bowl Most Prefer		
Bowl Least Prefer		
Child Care Prog		
ACS Concerns	Live too far for frequent use	
Overall Comment		

I live over 35 miles away from Fort Monmouth, and only use the commissary twice a month, and in the summer, use the golf course 3 to 4 times a year - this is only due to not living closer. I feel that the golf course is extremely well maintained.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I really don't have any input to offer, because I didn't access the Fort Monmouth post. My input for activities that were done on post were actually at the Fort Campbell base. I was not aware that I was able to access the post. In addition, the post is far from where I live, and as of now I don't have adequate transportation.

I hope that I will get the opportunity to utilize some of the facilities on the Fort Monmouth post in the near future.

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I live about 50 miles from post & feel that its just to far to ride to use some of the facilities. For the little bit I use the post, I like what I use & the people runnung it are Great !!!!

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am currently handicapped, and my physical exercise is aimed at restoring muscles that have been inactive for twomyears. My reswponses are therefore probably useless to you, but I appreciate the opportunity to participate anyway.

installationId 48 Fort Monmouth

Patron Group Retired

Hear About MWR Church Group

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It seems that this installation does not want to support its Active and or Retired Military Personnel. MWR facilities have been greatly impacted by the Security requirements to gain access to these facilities. This Post is primarily supported via its Government Civilian population and they should be allowed to use designated facilities to reduce the Budget impacts that have curtailed MWR usage.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to complement the bowling facility personnel for the fine job they do trying to meet all requirements and customer requests. At times they get blamed for problems that do not exist. For instance they were blamed for not oiling the the lanes on a specific day a customer wanted. To meet the customers real wants they would have to oil the lames every day. That is not sensible.

As for the tour and travel, I take a couple of trips a year and have found I can find cheeper and better rates by either going to the specific carrier or use agencies that friends in industry have available to them. I fly and cruse cheeper. In most cases I fly first clase and cruse in rooms that have a balcony. Every time I tried to use Carlson Wagonlet it cost a lot more.

Due to my job, I have not been playing golf and therefore did not rate it in this survey. However when I retire I plan to go back to gold and know we have a great course here at Ft. Monmouth.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Would suggest that you put a map of where Ft. Monmouth is on the web site.

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'm sure the MWR services are excellent. Unfortunatly I live too great a distance from the post to use the programs and facilities. I'm moving to Tega Cay, South Carlonia later this fall and hope I will be able to use similiar servives in that area. Thanks for everything.
My email address is akatroop@aol.com

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Bike tours of the area.

installationId 48 Fort Monmouth

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

For the most part, the MWR personnel that serve Fort Monmouth perform their duties in a very7 satisfactory manner. However, as in everything, there are a few individuals who by their behavior and/or demeanor negatively affect the rest of the MWR community. Some examples are as follows:

BOWLING CENTER

- 1) Counter personnel at the Bowling Center spend excessive time outside in the foyer taking a "smoke" break and have to be called whenever there is a mechanical failure on the lanes.
- 2) Personal involvement with a married woman by a Bowling Center management person has created an uncomfortable atmosphere among the bowling community. Numerous bowlers who currently bowl in leagues on the post have made it clear that they will definitely not return for the next bowling season. They plan to join other leagues at other bowling establishments in Monmouth County. Furthermore, this amoral relationship between these two young persons has provided the opportunity for favoritism for some, as well as discrimination to others.
- 3) One cafeteria server has a brash demeanor and demonstrates extremely rude behavior with co-workers as well as customers. Her behavior can be labeled as "harrassment".
- 4) It has been observed that instead of accomplishing the daily maintenance requirements, management personnel opt to spend their time talking on the phone with a "girlfriend".

PHYSICAL FITNESS CENTER

- 1) Design and provide for a well organized Volleyball COED league/tournament. There is a fairly large group of Volleyball players who would appreciate the opportunity.

Thank you.

installationId	48	Fort Monmouth
Patron Group	Retired	
Hear About MWR	Spouse	
Music		
Golf Most Prefer		
Golf Least Prefer		
Bowl Most Prefer		
Bowl Least Prefer		
Child Care Prog		
ACS Concerns	Lacks leadership	
Overall Comment		

To my perception, the ACS Employment Readiness and Financial Readiness programs are by far the most effective and comprehensive programs available at my ACS.

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

retiree newsletter

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Speaking only for myself (retired) - I have little time (I work) NOW for leisure activities. I most greatly value the ability to rent equipment for when I DO have vacation days. ITT is also of good use. I WOULD value the pool and child services available here IF they actually WERE available. We are an extended family with my daughter and 2 grandchildren. She is over 21 and therefore she and the kids can not use these facilities.

installationId

48

Fort Monmouth

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

More activities for retired military members. More communication with retirees regarding activities on the post.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

No comments at this time.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The FORT Monmouth GOLF Course is a shambles. The course management has been abysmal at best. This spring, the course is torn up for installation of fiber optic cable. One hole has been completely reduced to a par 3 or par 4 because the screening which protects the housing area from errant drives has been torn for more than 6 months. The repairs could have been made during the winter months but nothing has been done at all to fix the screening. The management simply moved the tee boxes up to avoid the possibility of errant drives going into the housing area.

On the positive side, the dance lessons offered and the tour and travel opportunities have been excellent . The people there, especially Maritza Rivera, have been extremely courteous and helpful.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Since I am severely disabled I am not able to take advantage of the opportunities available at the installation near my home. I hope that others do take advantage be cause if is taken away they would be the ones to miss out.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I feel that the new rate that they are going to charge active duty people living on post to store their RVs or boat etc is outrageous We are not allowed to store them at our homes and to go from free to 60.00 a month is unthinkable. I also did not appreciate the fact that we almost didnt have a volunteers appreciation this year do to lack of funds. Maybe if we were not subsidising the trail park Where civilians are living there would be money to use for those activities that actually benefit the military people.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It is not that I do not enjoy MWR facilities it is just that Fort Monmouth is not a military friendly post. Too few military on post - most, if not all, facilities cater more to the civilians, especially hours of operation. Grass is too high around picnic areas. Not satisfied with Fort Monmouth MWR.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The MWR services on Ft Monmouth are geared more toward the larger population at the fort which happens to be the civilians, rather than the military. I have never been to an installation where the military were not the first priority. I think we need to remember the soldier's and their families, and put the Morale back in MWR. Most of the leisure activities of the military community have to be off post because there is so little offered on post. There is no theater. MWR has watched a lot of their money go to off post facilities because of the lack of entertainment offered on post.

installationId

48

Fort Monmouth

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

we use the local community recreation better services and programs

ACS Concerns

Overall Comment

Youth Services needs to be looked, the programs they provide is very limited, or sometimes not organize well. Although, the installation has a very limited amount of youth on post, the personnel their needs to think out of the box interms of getting more youth involved.

installationId 48 Fort Monmouth

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We have been at Ft.Monmouth for almost 3 years. We love the installation because of the convience of the availability of housing. We are very disapointed in the lack of activities they have available for the children or the adults. There is a huge lack of communication when there are special events going on here. My neighbors and I usually hear about the events after they have already happened. The community channel on cable tv 20 is rarely updated and is of on help. These problems are the reason familys are counting the days to PCS time. There are no team sports for the kids to participate in, no karate, soccer or any other sports. The reason they tell us is lack of participation. Well, if they got the word out a little, maybe, more kids would be willing to participate and join up. I think ACS is the best thing going on the post. They are wonderful, helpful people who work there. Also, I think the bowling alley should lower thier prices for birthday parties. I know they are competing with the outside services. For the prices they charge, I always go with the outside, because the outside has the same prices and more things are included in thier package. I would only chose the bowling alley on post for the convience of being close to my home. They should really think about that. I wish they had something social for the adults to do. A place to undwind,dance, and listen to some music. Laugh and talk with other adults. This place is very dissapointing and dull compared to other post we have lived on. Its like this post and the community does not care about the families or bringing every one togethter, they are only concerned with the mission. That is very sad. And now they are taking few things away that they did offer here. I knew they had an arts and crafts shop, but never knew what they offered. Now thats gone. This place has made me appreciate MWR and all it has to offer. I will take advantage and participate at the next duty station.

installationId

48

Fort Monmouth

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

Catholic Schooling

ACS Concerns

Overall Comment

I would be interested to see a babysitting clinic to get teens certified to babysit. Moving around a lot, it is hard to find people that you trust right away and perhaps knowing that a teen is already certified to babysit would give some parents a comfort in leaving their children with new people. Or perhaps compile a list of teens that are interested in babysitting to put out to parents.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Unfortunately I have not been to this base, so therefore I feel that my answers are inadiquite to your survey. I have been to Fort Dix once, Fort Gordon once, and DLI once. So I have not experianced what MWR has to offer on post. Though I did add in the programs that I would like to see when I do live near or on a post in the future.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I feel that most of the MWR services available at Ft Monmouth are not offered with the military in mind since the civilian work force at Ft Monmouth out-numbers the military by 3 to 1. There is not enough recreational facilities such as movie theaters, skating rinks and arcades available to the military like at most military installations. Everything seems to be geared toward the civilian workforce. The Burger King closes at five on the weekdays. The PX closes at six. There is not alot for the military at Ft Monmouth and we are forced to take our money off post.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We believe that MWR should monitor the Child Care Center to ensure the accomplishment of the following:

1. Management needs to maintain a positive image to their own daycare employees in order to foster sincere interaction with parents.
2. Management needs to actively listen to the parents when approached with issues and/or concerns.
3. Installation of a videotape recording capability to view the daily activities of the employees while caring for the children.

Thanks!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I live off post in N Plainfield, NJ. I do not have the opportunity to use MWR because the nearest army base is more then 60 min away. I was not able to answer all the questions for that reason. I went to Fort Monmouth, Nj once to do some paper work, and the service was excellent. I had a great experience.
Thank you for sent me the questionnaire.